



Last Entry Date Total Responses: Mar-11
 LOW AVG HIGH

Question	1	2	3	4	5	# Response	Avg	Last Year	Difference
Service & Friendliness	4	19	70	86	69	248	3.69	3.65	0.04
Menu Variety	11	17	75	95	50	248	3.71	3.68	0.03
Portion Size	6	25	41	95	81	248	3.89	3.88	0.01
Price Value	29	63	60	55	41	248	2.87	2.98	-0.11
Salad Bar	5	25	84	82	52	248	3.61	3.75	-0.14
Burger	11	11	85	74	67	248	3.71	2.85	0.86
Deli Sandwiches	3	10	57	92	86	248	3.98	3.92	0.06
Daily Specials	6	22	78	92	50	248	3.64	3.70	-0.06
Pizzas	10	21	79	90	48	248	3.58	3.57	0.01
Tossed Salad	4	17	86	100	41	248	3.98	3.84	0.14
Soups	6	22	96	66	58	248	3.60	3.75	-0.15
Overall evaluation	95	252	811	927	643				0.00
OVERALL SCORE	tot. resp.					248	3.66	3.60	0.07
Percentage							73%	72%	1%

Service
 Get a nicer cashier who smiles >>Great Service from the staff
 Mari is particulary nice and friendly, I really appreciate her service skills
 Great service in cashier >>I like the morning people.
 I Love the staff. The women are wonderful- the men are ok. Ser. And Friendliness off the scale good.
 The food service should place the food on the tray and not throw it on the tray.
 Service Needs help >>More cashiers
 Staff is the best -always cheerful

Menu Variety
 Variety-way cool, portion size-filling-price value-resonable
 Need to have a bigger diverse menu
 Brown Rice,Buritto Bar and Hamburgers
 Corned beef/cabbage, for St. Patrick's day
 I would like to have more Asian food.
 It would be great if we could have hamburger once a week
 More chicken Caesar Salads and wild mushroom soup
 More hot vegetarian choices
 Please add more variety like chicken Parmesan, Pizzas are a little greasy
 Some specialty pizzas are a little unusual
 I love the breakfast.

Portion Size
 Expensive, very small amount, food serves campared to the price
 The protions are too large
 Smaller protions with samller prices
 Equal out your proportions and prices across the board

Price
 Prices could be a bit lower overll, pretty good overall.
 Please lower the price, tution is expensive enough.
 Lower the freakin prices
 We are all on student budgets, pricing could always be better (yet it is competitive to outside world)

Good Compliments
 Excellent Food and Service
 Food is sometime great, service is great, cleaning is great!
 Food Service has great food. Nothing to change. Keep doing a great job.
 Good Food & Variety, good drink choices too.
 Great job guys >>>Excellent >>It's All Good
 I like the hours you're open.
 improvements for the sandwiches
 Never ate preninin's
 Napkins should be out with the straws
 please add more vegetarian non meat stuff
 Something other than fish and chips for Friday
 The breakfast is excellent
 The cooks really out do themselves
 The deli specials are great
 Friday fish and chips are the best.
 The product are sound and reasonable. The service is awsome. Thank the staff
 The food is fresh and tastes wonderful, especially the breakfast. The people are very curtious.

Soups / Deli/ Panani
 I especially like the deli sandwiches
 A little less salt & larger or large ans small soups
 I would like to have more soup choices with less fat, food improved a lot. Good job!
 It would be great if we could customize the panini's thanks
 Sandwich variety could improve and a toaster would be nice.
 Specials could improve and soups are excellent
 More varity of soups and daily specials. The prices are a little bit steep on certain items. Generally good food though.
 I'm very happy with the addition of the panini sandwiches.

Bad Coments
 The pizzas taste bad, I've throw away two already
 Togos across the street is cheaer, snadwiches are too expensive
 too little sushi for to much money.
 Too many of the dail;y specials are sandwiches of some sort. Too Many sandwiches - more variety in hot meals'
 Less Chicken /Less salt more low fat items
 Too much seasoning in soup and entrees
 The food needs to be seasoned more
 Change your chinese food

Sanitation
 Great job clean the tables more often >
 Keep tables clean on patio too!
 Trash cans need to be cleaned with soap and wter inside and out.
 I hate bare hands on my food! .> Please use disposable gloves! >Use gloves and hairnets